

# Conflict Free Case Management(CFCM) and Case Management Redesign (CMRD)

September 2023

# Envision

Creative Support for People  
with Developmental Disabilities



**Mission:** To enhance the quality of life for people with Intellectual or Developmental Disabilities in Weld County

**Vision:** Empowering people to live, love, work and play their way.

**Mission:** We serve Weld County by cultivating partnerships to promote public health and environment quality through the delivery of relevant, innovative, and cost-effective services.

**Vision:** Everyone in Weld County has the opportunity to live their healthiest lives.



**Weld County Area Agency on Aging**

Assistance • Advocacy • Answers on Aging

**Mission:** To help maintain an individual's independence and dignity in their home and community.

**Vision:** The people of Weld County are connected to the resources needed to thrive in the community and feel safe and empowered.

# GOALS:

1. Inform all stakeholders about the changes to the case management system to provide accurate information, answer questions, address concerns, and reduce fear of uncertainty for all people;
2. Seek feedback and input from all stakeholders about what is working/what is not working with current services and systems, and what changes they would like to recommend with CFCM/CMRD; and
3. Ensure all people/families successfully transition to the new Case Management Agency (CMA) with no gaps in service and receive case management support from a team of competent, knowledgeable and dedicated staff.

# **Conflict Free Case Management (CFCM) Case Management Redesign (CMRD)**

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**Home & Community Based Services (HCBS) receiving Medicaid Funding**

**– Final Settings Rule**

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**Conflict to Authorize Services (Case Management) and**

**Provide the Service (Direct Services)**

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**HB21-1187 – must be in full compliance by 7/1/2024**

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**Agencies had to choose between providing Case Management or providing  
Direct Services**

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**Weld County is our catchment area**

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**Case Management – bid process initially and every 8 years**

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**Case Management Agency will be providing CM for all 10 Waiver Programs**

# CFCM/CMRD's Impact on Envision

Envision's Board of Directors decided to not respond to the Case Management Agency RFP, meaning we will no longer be providing Case Management Services for CES, CHRP, DD Waiver, HCBS-SLS or State General Fund Programs FSSP, State SLS, and OBRA



Envision will continue to provide Direct Services (Adult Residential, Family Care Giver, Day Program, Supported Employment, Summer Respite Camp) and Service Coordination for Early Intervention

# New Case Management Agency Announced July of 2023

- Weld County Area Agency on Aging (AAA)
- Transition/Communication Plans were due 8/15/23
- Stakeholder meetings scheduled for 9/2023
- Stakeholder engagement/survey



# Timeframes:

October – AAA/Envision employee engagement

November – Hiring event

November-February

- Envision digitizing files

- Stakeholder engagement/survey

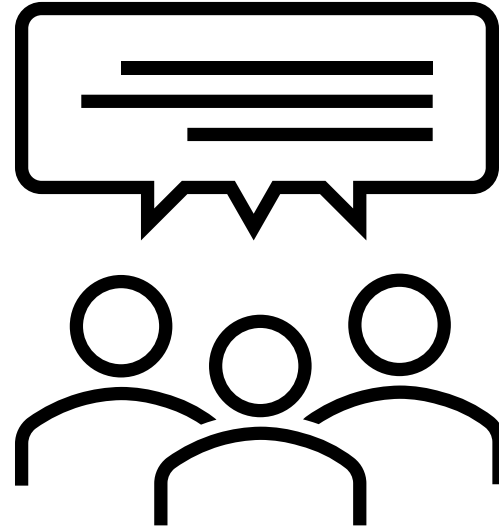
- Meetings with HCPF

- Implementing Transition Plans

2/29/2024 – last day of Envision as CMA

3/1/2024 – first day of AAA as CMA

Questions  
Comments  
Feedback





- Future engagement opportunities
- Social media posts:
  - **Envision CoOrg**
  - **Weld County Government**
- Updates on websites:
  - [www.envisionco.org](http://www.envisionco.org)
  - [www.weld.gov](http://www.weld.gov)
- Preferred method of communication
- Stakeholder Survey

# Contact Information

## Envision General Phone Numbers

Monday-Thursday 7:30am-5pm: Main Phone (970)339-5360

Emergency After Hours, Weekends & Holidays: 1-877-855-3549

## Contacts

Envision email: [info@envisionco.org](mailto:info@envisionco.org) / (970)339-5360

AAA email: [kmorrison@weld.gov](mailto:kmorrison@weld.gov) / (970)400-6786

Thank  
You